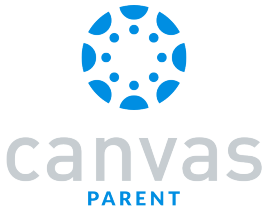
Canvas Parent Android Guide



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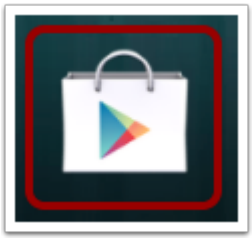
Observers

How do I download the Canvas Parent app on my Android device?

Download the Canvas Parent app on your Android device to engage in your child's education.

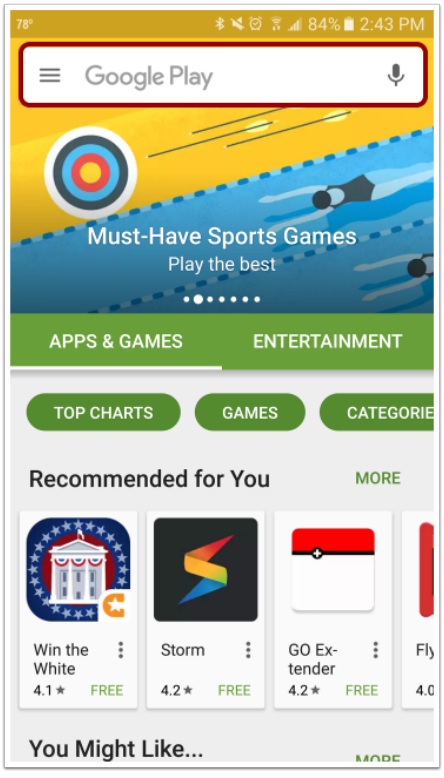
The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Open App Store



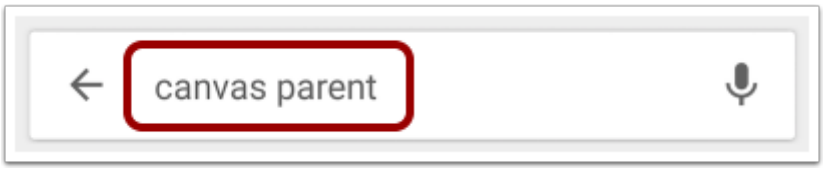
Open your Android device and tap the **Play Store** icon.

Open Search



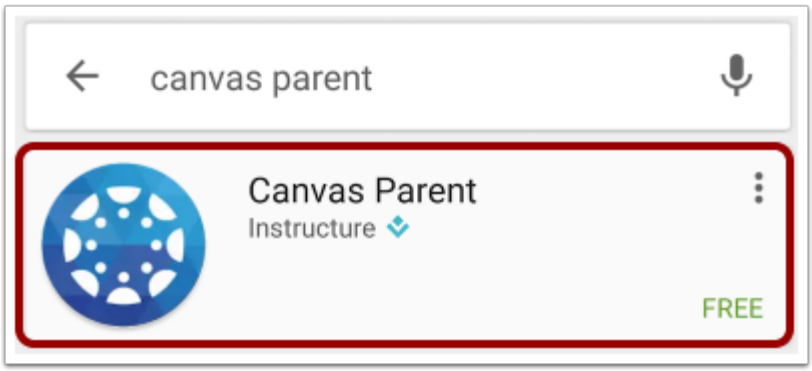
In the app menu, tap the **Search** field.

Search for App



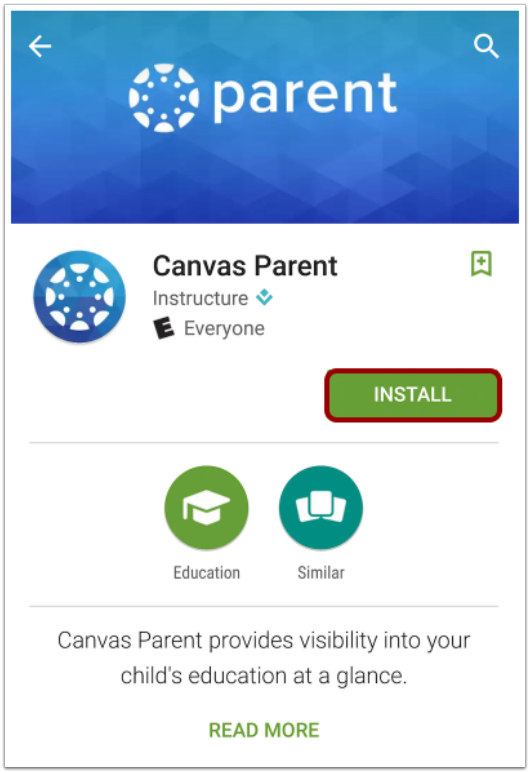
In the search field, type Canvas Parent. Tap the full name when it appears.

Open App



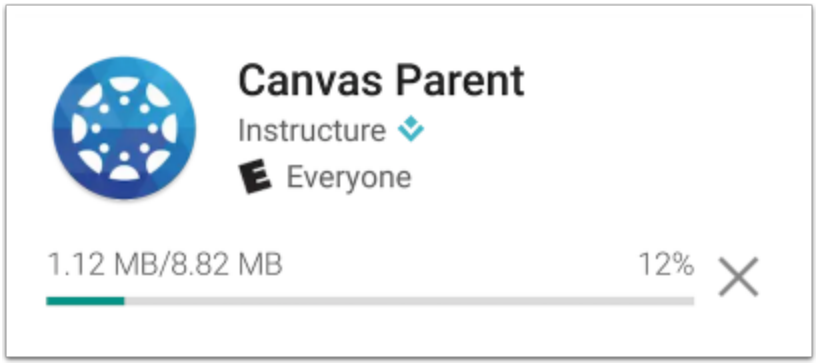
Tap the name of the app.

Install App



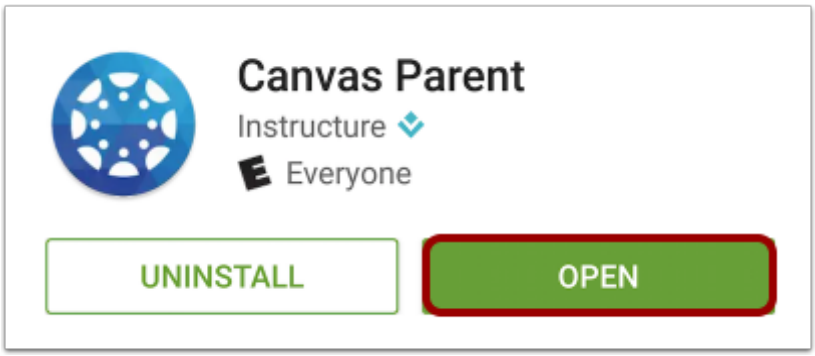
Tap the **Install** button.

Download App



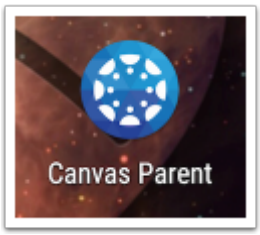
The app will download and install.

Open App



When the app has downloaded and installed onto your device, you can access the app immediately by tapping the **Open** button.

View App on Android Home Screen

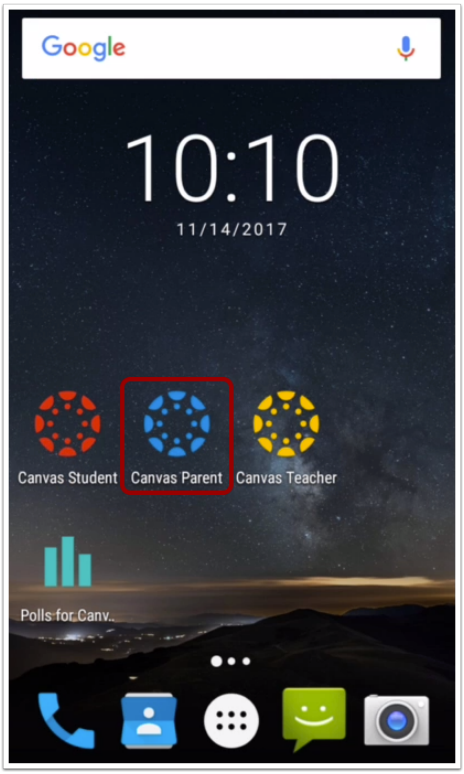


You can also open the app on your Android home screen by tapping the **Canvas Parent** icon.

How do I log in to the Canvas Parent app on my Android device?

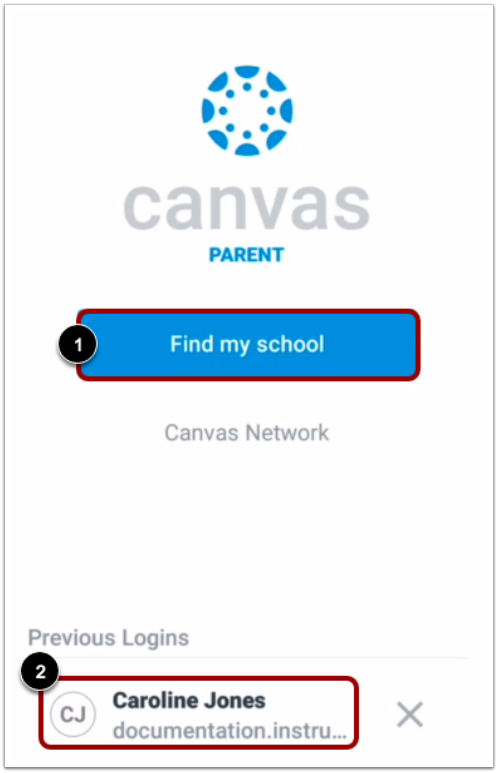
In the Canvas Parent app, you can log in with Canvas observer credentials to view student course information. If you do not have a Canvas account, you can create an account in the Parent app.

Open App



Open your device and tap the **Canvas Parent** icon.

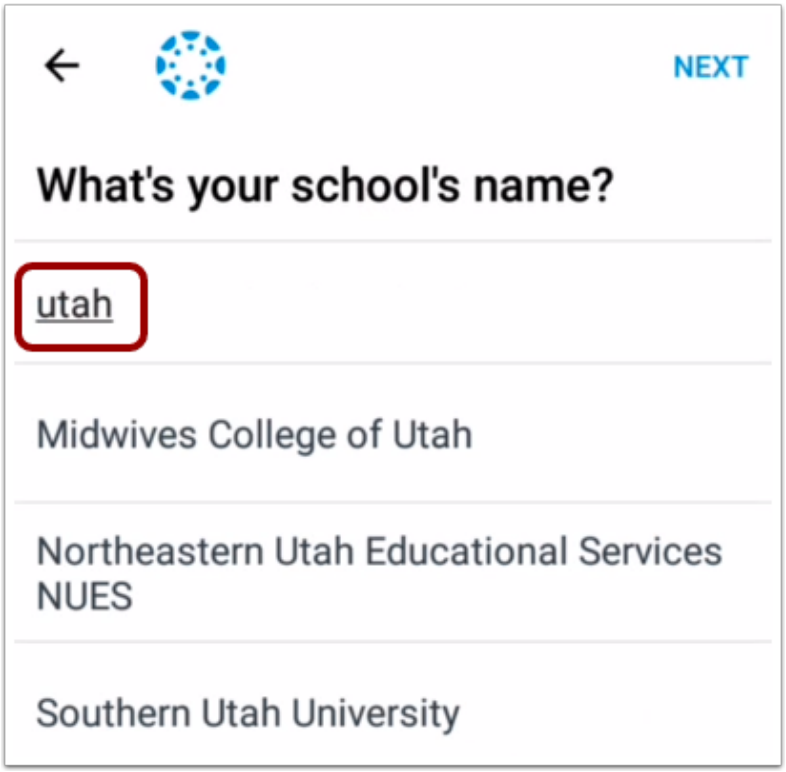
Find Your School



To find your institution, tap the **Find my school** button [1].

If you have previously logged into the app, you may be able to log into the app using a previous login. To use a previous login, tap your username [2].

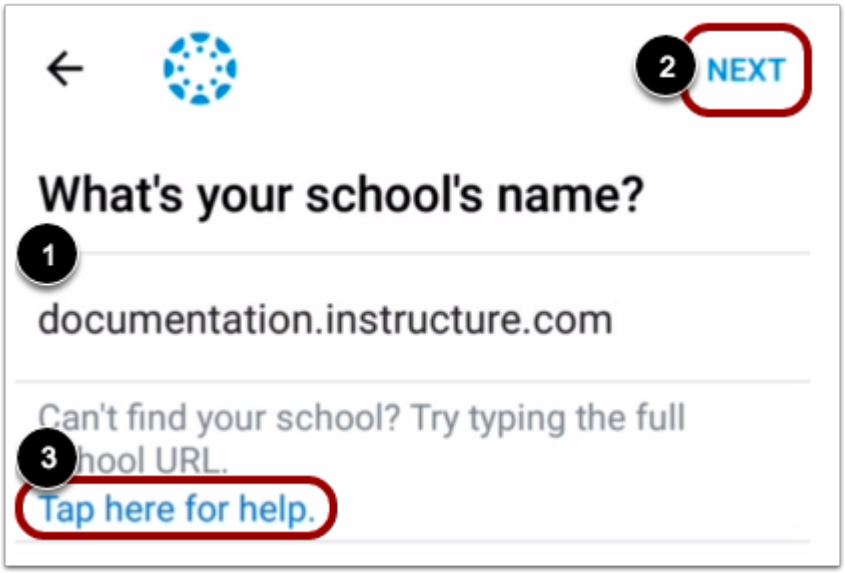
Find Institution



Enter the name of your institution or school district. When the full name appears in the search list, tap the name.

Note: If you are an admin and your school does not appear in the search list, please contact your CSM about mobile smart search.

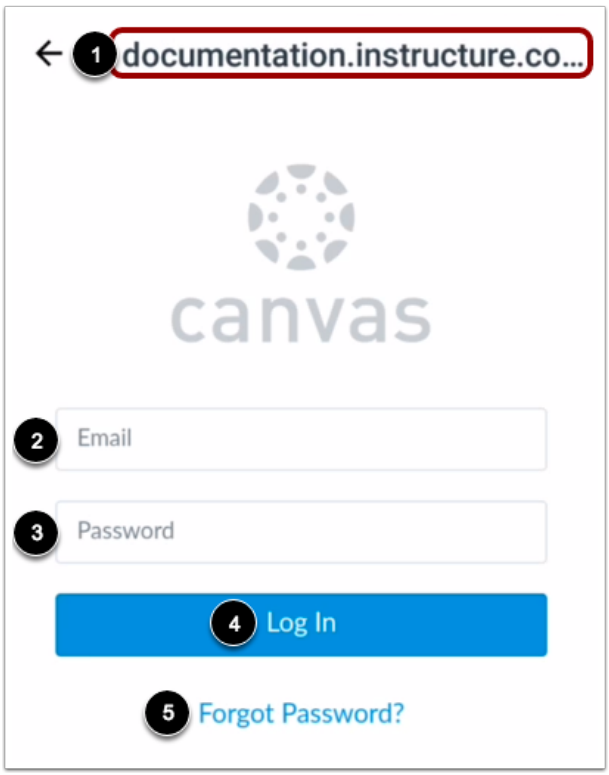
Enter Canvas URL



You can also log in using your Canvas URL. Enter your institution's Canvas URL in the search field [1]. Then tap the **Next** link [2].

If you don't know your Canvas URL, tap the **Tap here for help** link {3].

Enter Login Credentials



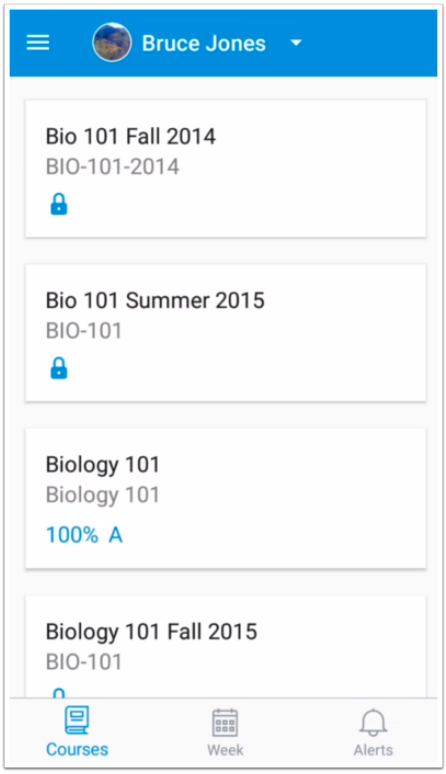
After you've located an account, you can view the Canvas URL at the top of the screen [1]. Enter your email [2] and password [3]. Then tap the **Log In** button [4].

If you don't know your password, tap the **Forgot Password?** link [5].

Notes:

- The Canvas email field credential varies according to institution. Some institutions may require a username or account number.
- If your Canvas mobile login page does not show the Forgot Password? link, contact your institution if you need to reset your password.
- If your institution requires you to log in to Canvas using their authentication system, you will be redirected to your institution's login page.

View Dashboard



View the course list for your student.

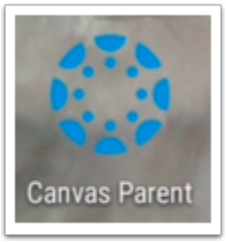
Learn how to use the Canvas Parent app.

How do I create an account in the Canvas Parent app on my Android device?

In the Canvas Parent app, you can create a Canvas observer account to view student course information. If you already have an account, you can log in to the Parent app.

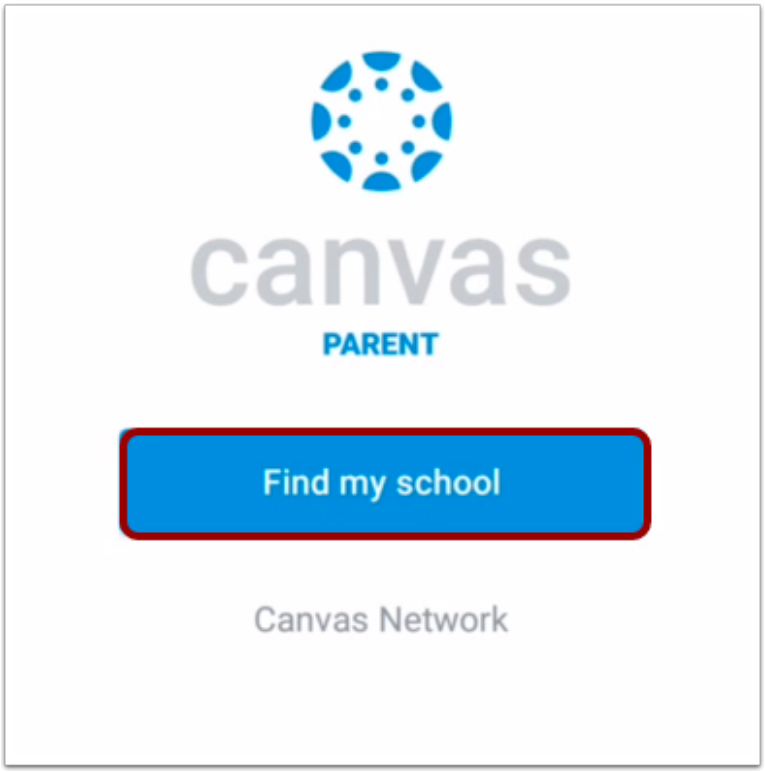
To link yourself to a student, you will need to enter a student-specific pairing code that will link you to the student. Pairing codes are valid for 24 hours. Students can generate pairing codes from their User Settings. Depending on institution permissions, admins and instructors may also be able to generate pairing codes.

Open App



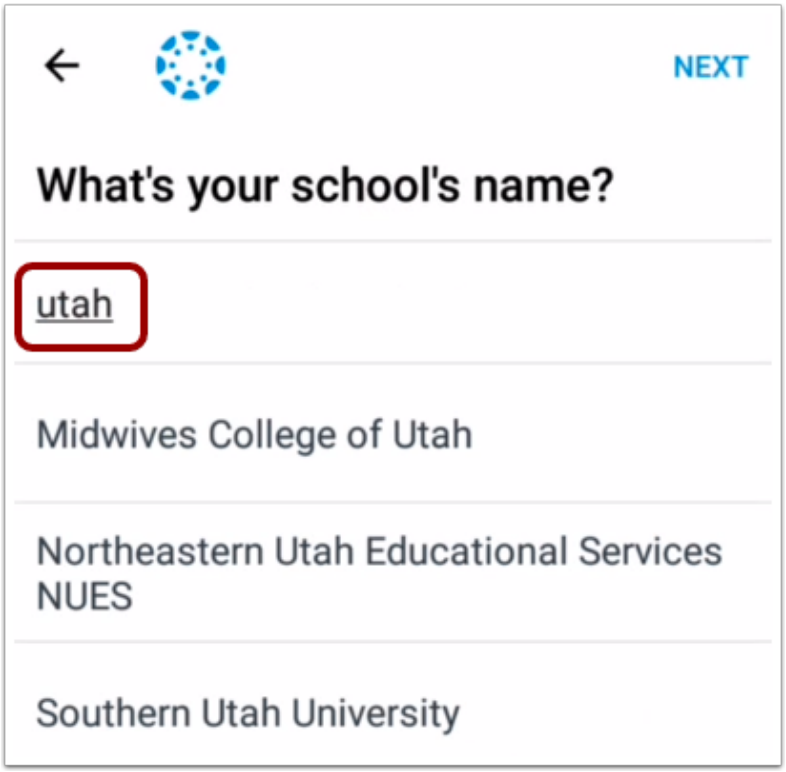
Open your device and tap the **Canvas Parent** icon.

Find Your School



To find your institution, tap the **Find my school** button.

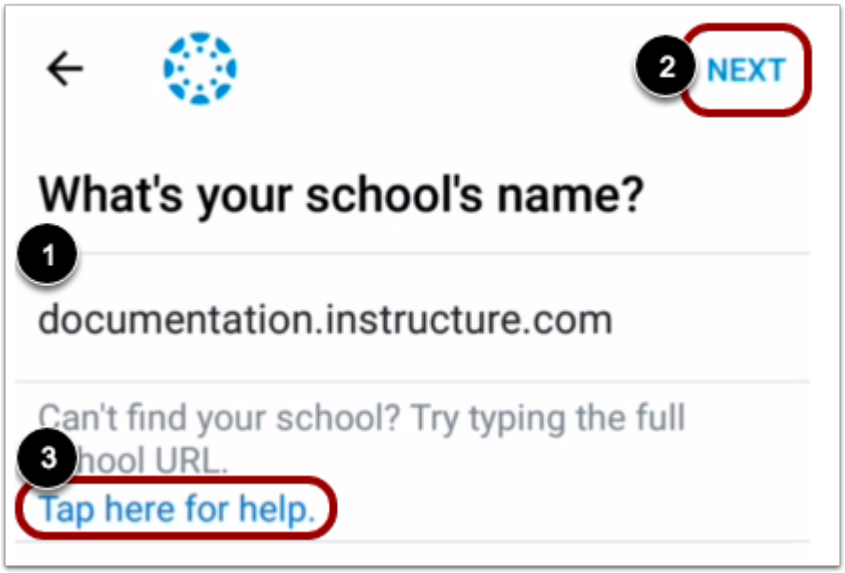
Find Institution



Enter the name of your institution or school district. When the full name appears in the search list, tap the name.

Note: If you are an admin and your school does not appear in the search list, please contact your CSM about mobile smart search.

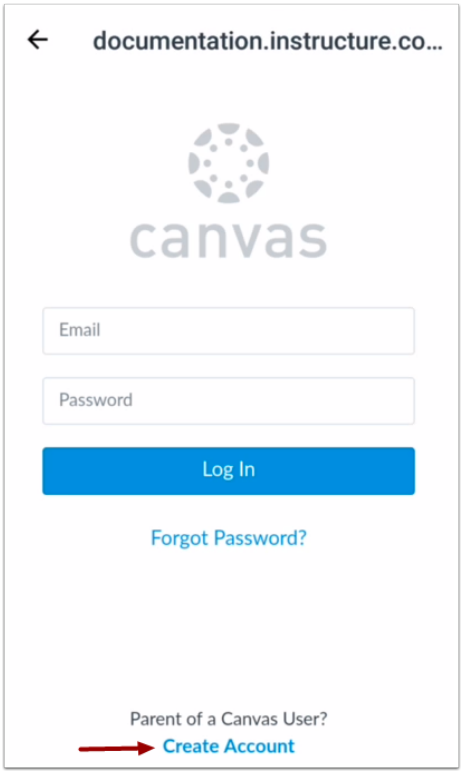
Enter Canvas URL



You can also log in using your Canvas URL. Enter your institution's Canvas URL in the search field [1]. Then tap the **Next** link [2].

If you don't know your Canvas URL, tap the **Tap here for help** link {3].

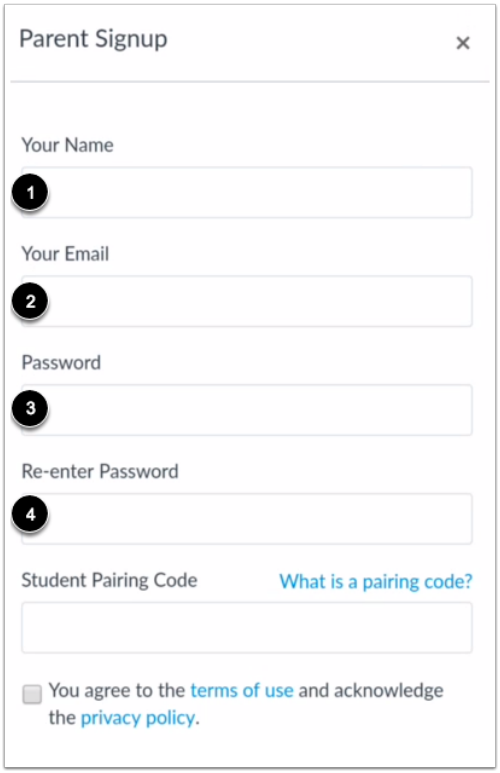
Create Account



To create an account, tap the **Create Account** link.

Note: If the Create Account link account does not display, your student's institution has disabled creating accounts for observers.

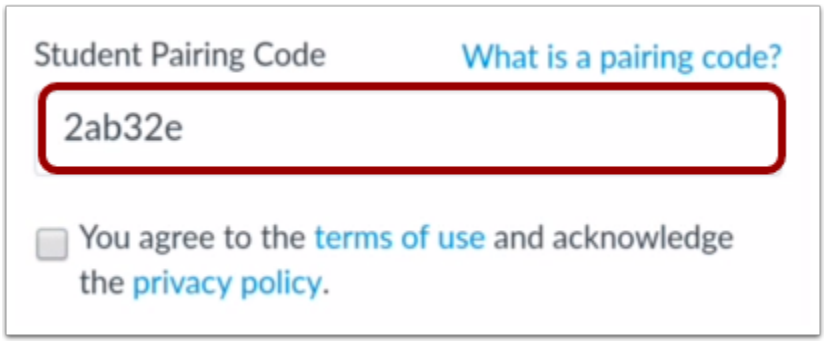
Create Account Credentials



Enter your name in the **Your Name** field [1] and email address in the **Your Email** field [2].

Then create a new password by entering it in the **Password** field [3]. Confirm your new password in the **Re-enter Password** field [4].

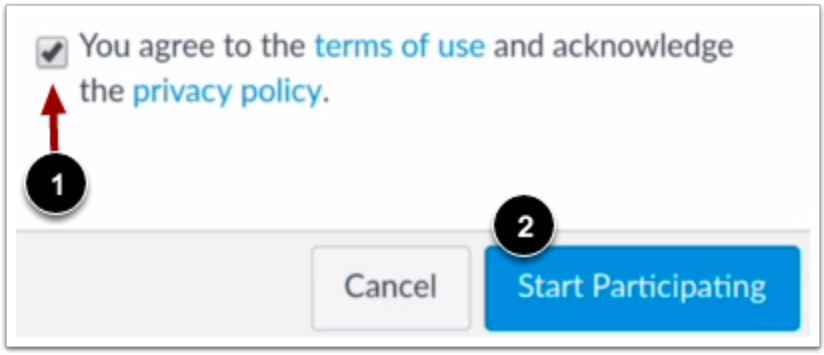
Enter Pairing Code



Enter the six-digit alphanumeric pairing code for the student you want to link to in the **Student Pairing Code** field.

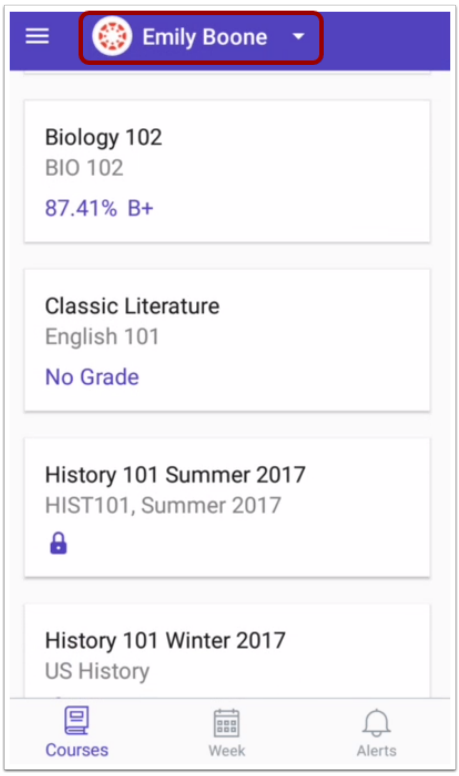
Note: Students can generate pairing codes from their User Settings. Depending on institution permissions, admins and instructors may also be able to generate pairing codes.

Complete Registration



To complete your registration, agree to the Terms of Use and Privacy Policy [1]. Then tap the **Start Participating** button [2].

View Parent App



View your linked student in the Canvas Parent app.

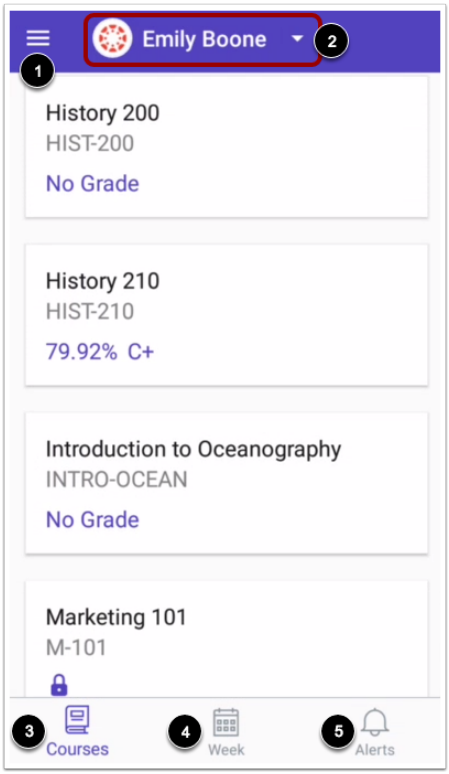
How do I use the Canvas Parent app on my Android device?

The Canvas Parent app lets you view a student's course events, upcoming assignments, and grades. You can also add and view multiple students in your account.

Notes:

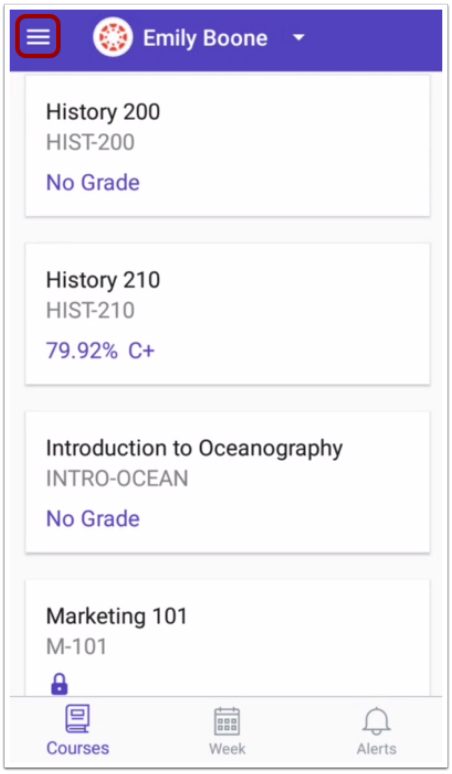
- The Canvas Parent app uses your device's settings to set the time zone used within the app.
- Except when creating an account, you cannot add observed students in the Parent app.
- You cannot remove observed students in the Parent app.

View Parent App



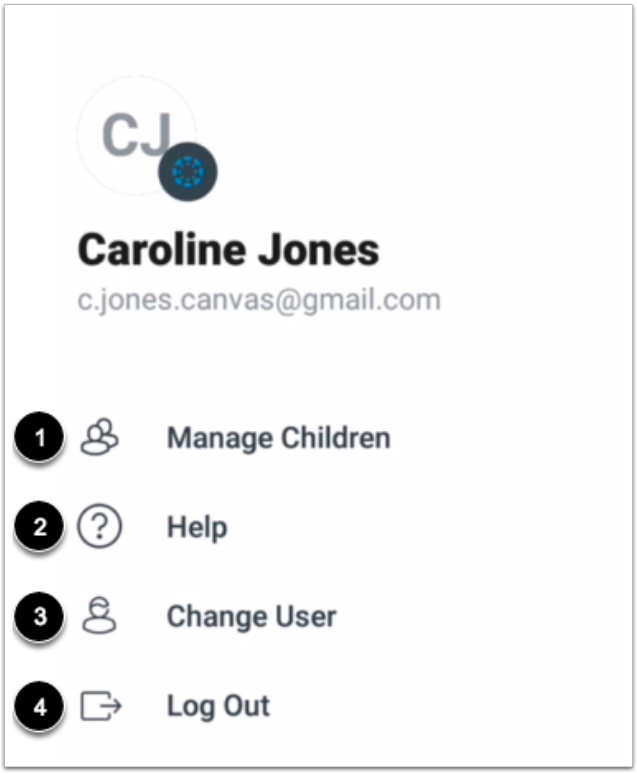
In the Canvas Parent app, you can view the User Menu [1], select a student [2], and view the student's courses [3], the student's weekly calendar [4], and alerts about the student's course participation [5].

Open User Menu



To open the User Menu, tap the **Menu** icon.

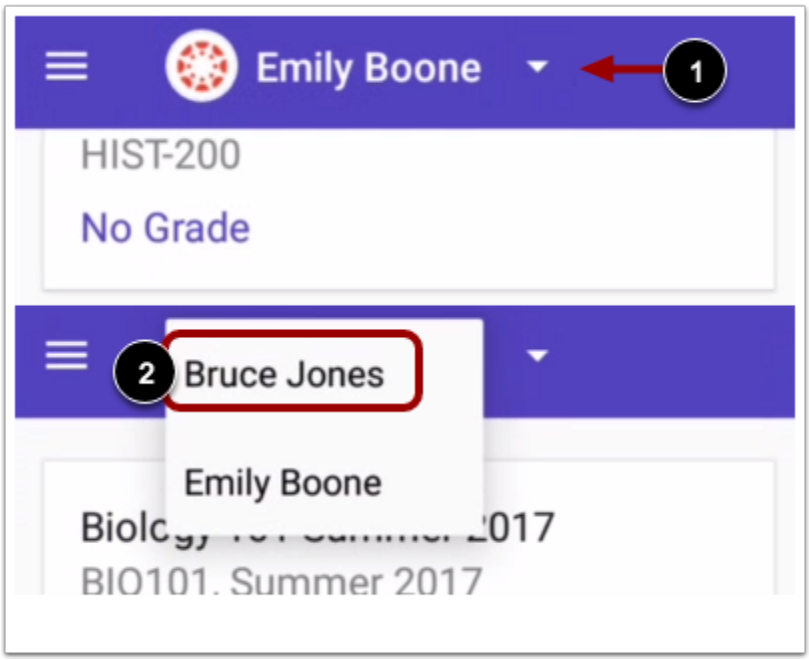
View User Menu



From the user menu, you can:

- Manage children and alerts [1]
- Get help with the app [2]
- Change users [3]
- Log out of the app [4]

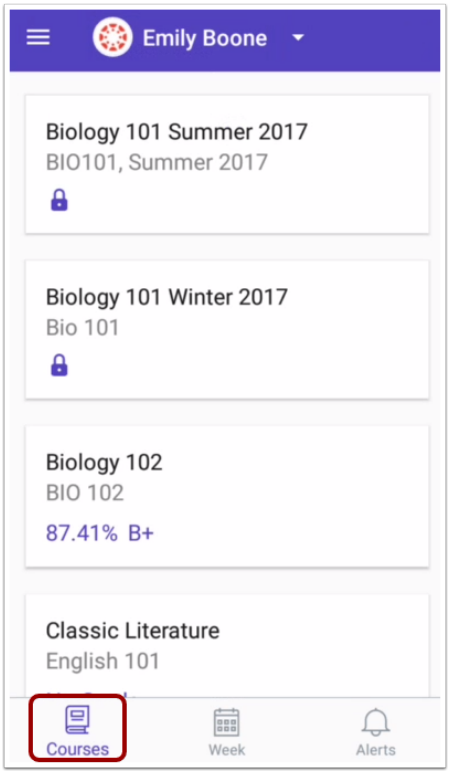
View Student



Your added student's name and profile picture display in the Parent app. If you have multiple students associated with your account, you can view another student by tapping the **Student** drop-down menu [1], then tapping the name of the student [2].

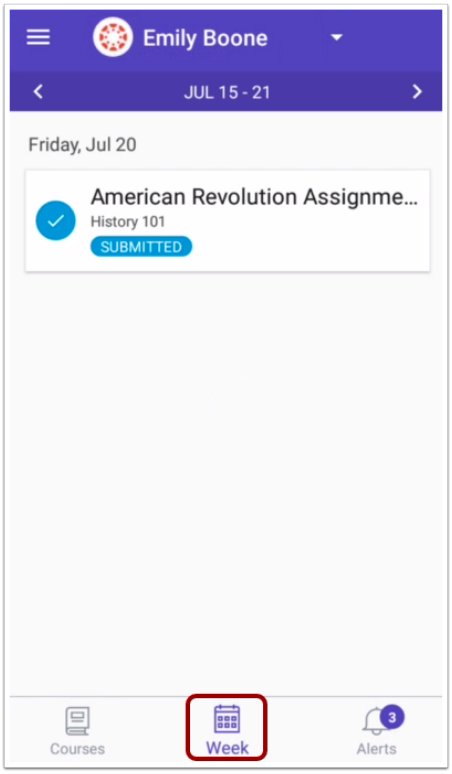
Note: Student profile pictures only display if the student's institution allows students to upload profile pictures.

View Courses



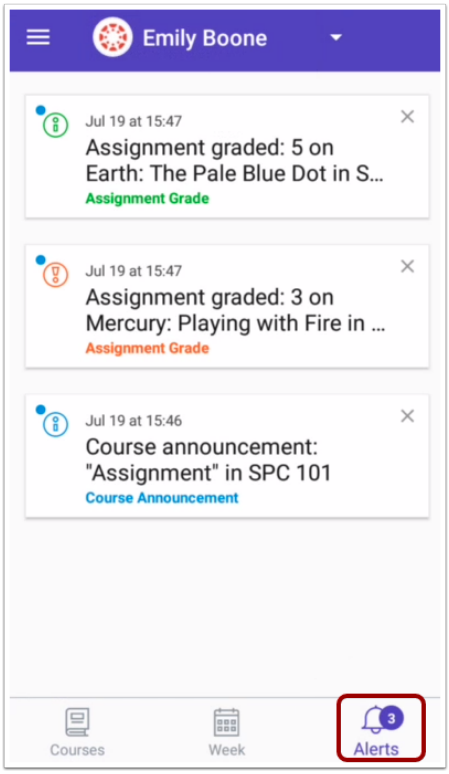
The Parent app defaults to the Courses page and displays the list of courses for the student you are viewing. Learn how to view courses.

View Week



The Week page displays a calendar of assignments and events for a given week. Learn how to view the calendar.

View Alerts

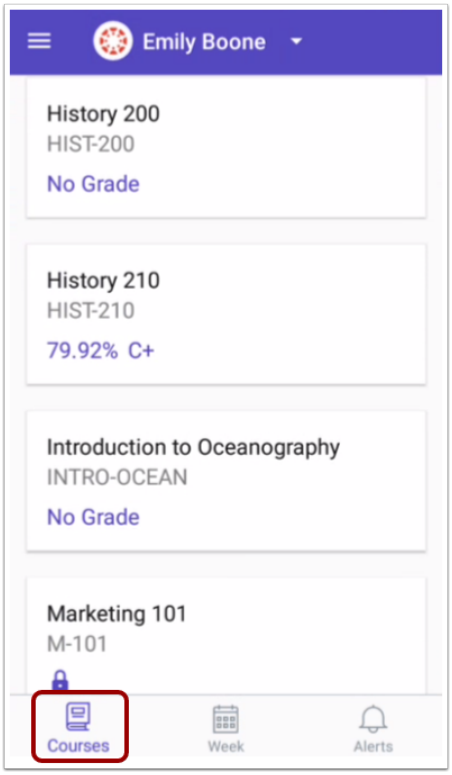


The Alerts page displays grade and assignment alerts. Learn how to view alerts.

How do I view courses for a student in the Canvas Parent app on my Android device?

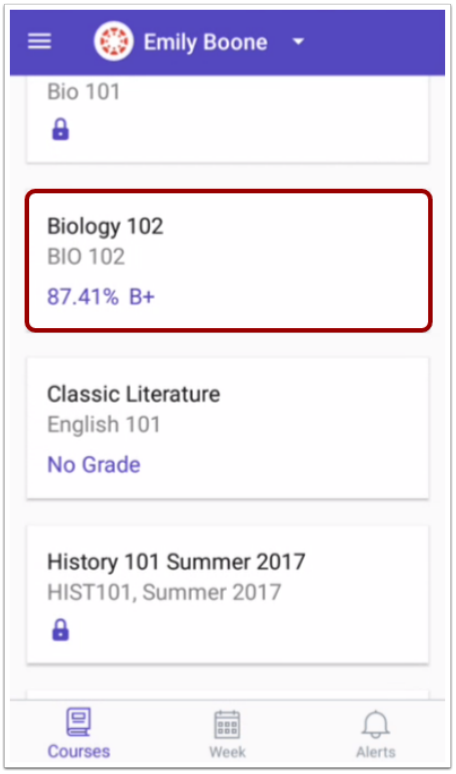
The Courses page displays the current courses for the student(s) you are observing.

View Courses



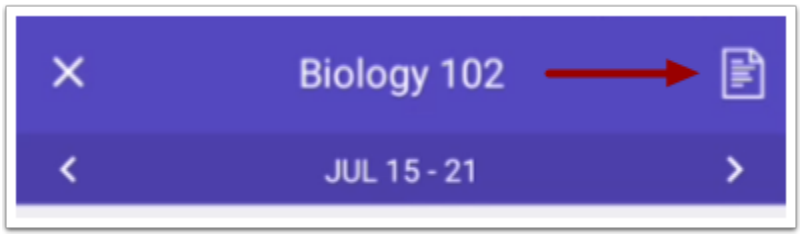
By default, the Parent app displays the courses list for the student you are viewing.

Open Course



To view course information, tap the name of a course.

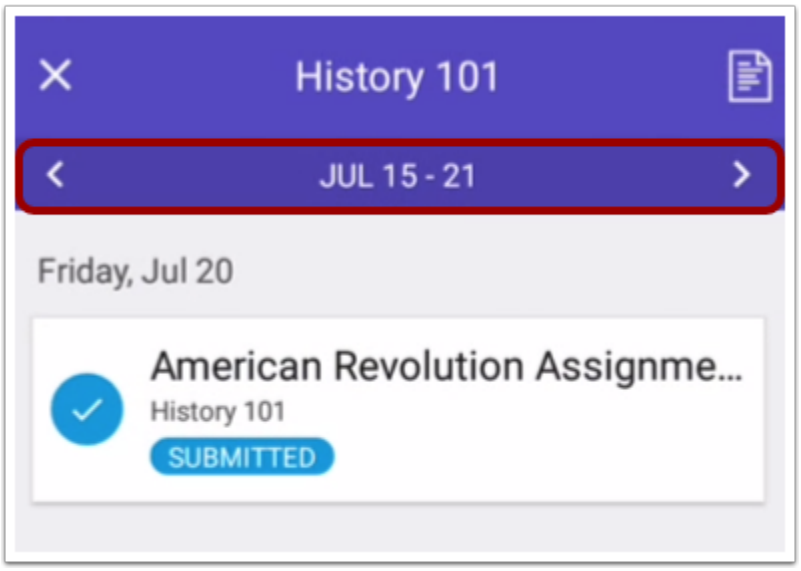
View Syllabus



To view the course syllabus, tap the **Syllabus** icon.

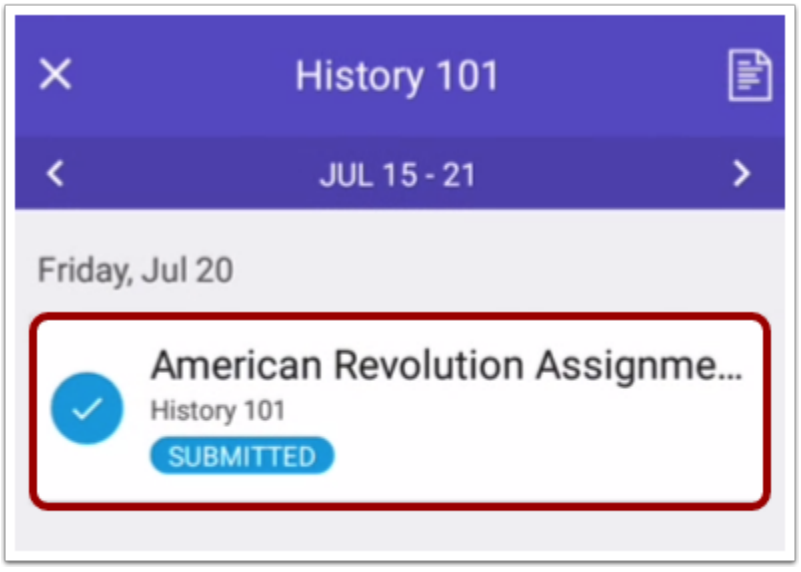
Note: The Syllabus icon will only be visible if the course has a populated Syllabus page in Canvas.

View Events and Assignments



By default, assignments and events are shown by week. To view other course assignments or events by week, tap the back or next arrows.

View Individual Event or Assignment

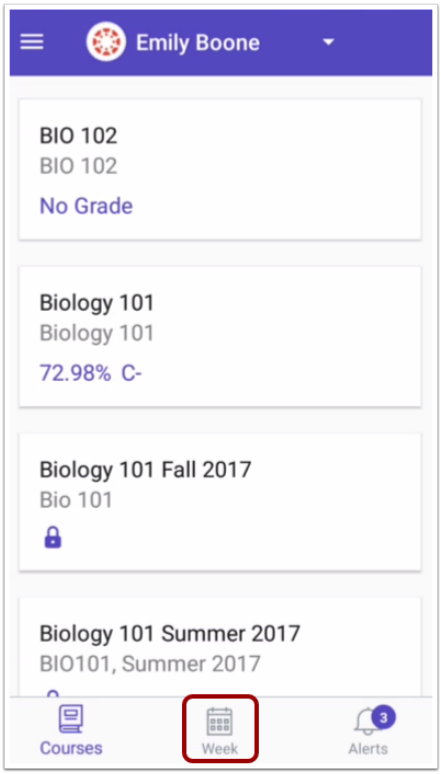


To view the details of an individual assignment or event, tap the name of the assignment or event.

How do I view the calendar of assignments and events for a student in the Canvas Parent app on my Android device?

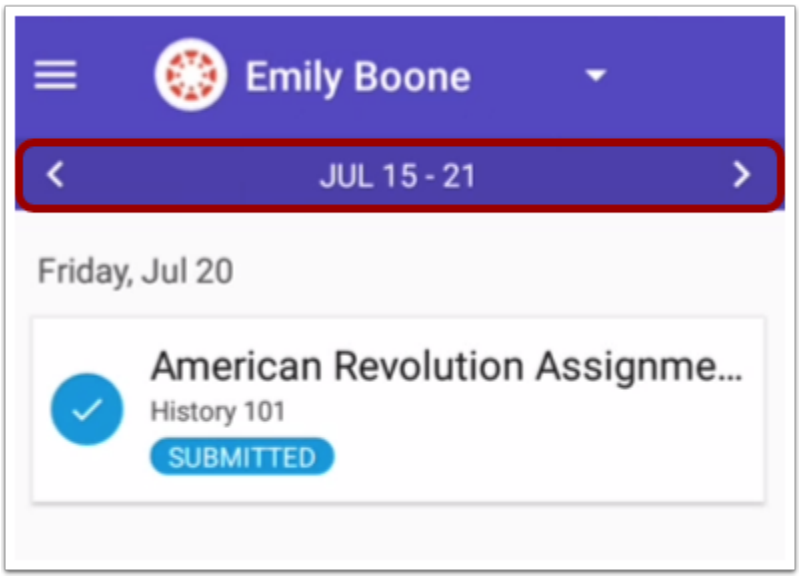
The Week page displays a calendar of assignments and events for the student(s) you are observing.

Open Week



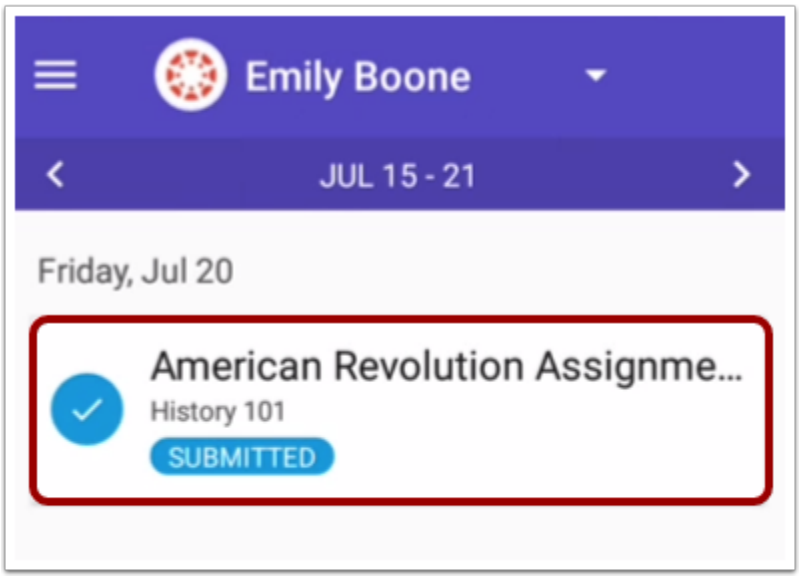
Tap the **Week** icon.

View Week



The Week page shows all assignments and events for all the student's courses. By default, assignments and events are shown by week. To view other assignments and events for all courses by week, tap the back or next arrows.

View Individual Event or Assignment

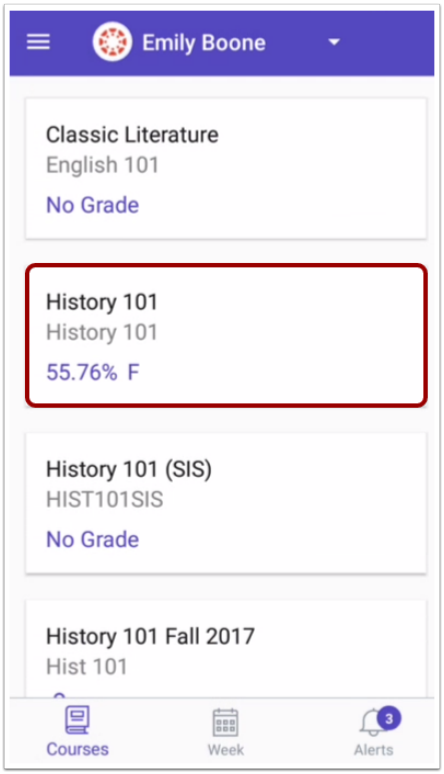


To view the details of an individual assignment or event, tap the name of the assignment or event.

How do I create a reminder for an assignment or event in the Canvas Parent app on my Android device?

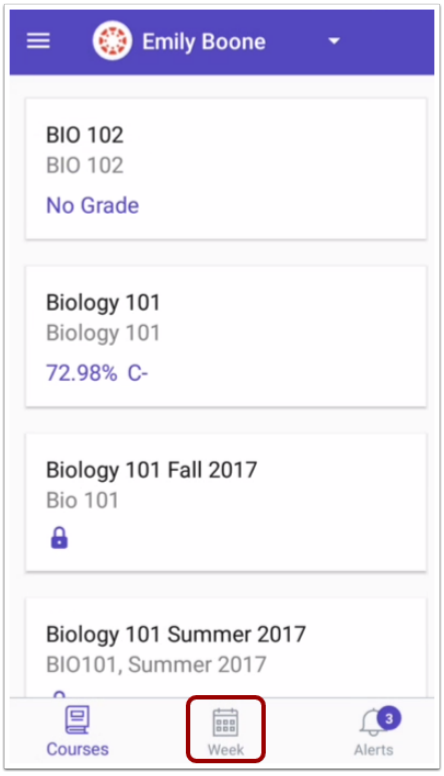
You can set reminders through the Courses page or the Week page. You can choose the date and time that you would like to receive the reminder. Reminders are sent as push notifications to your device.

View Courses



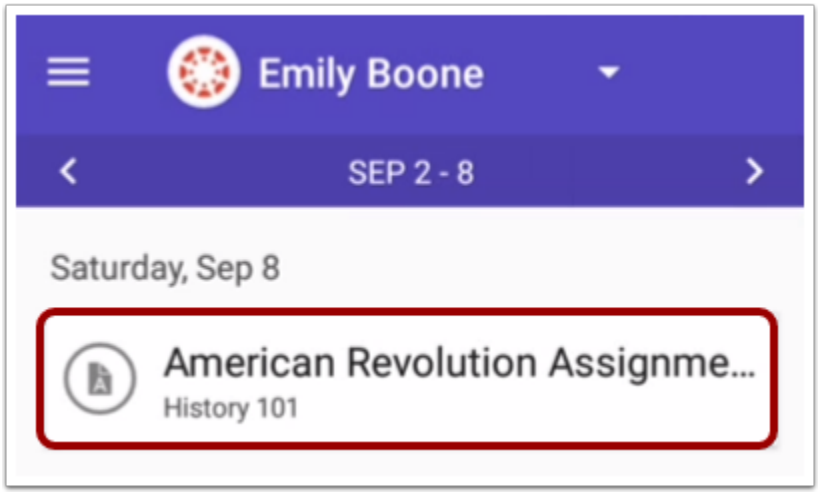
To set a reminder via Courses, tap the name of a course.

View Week



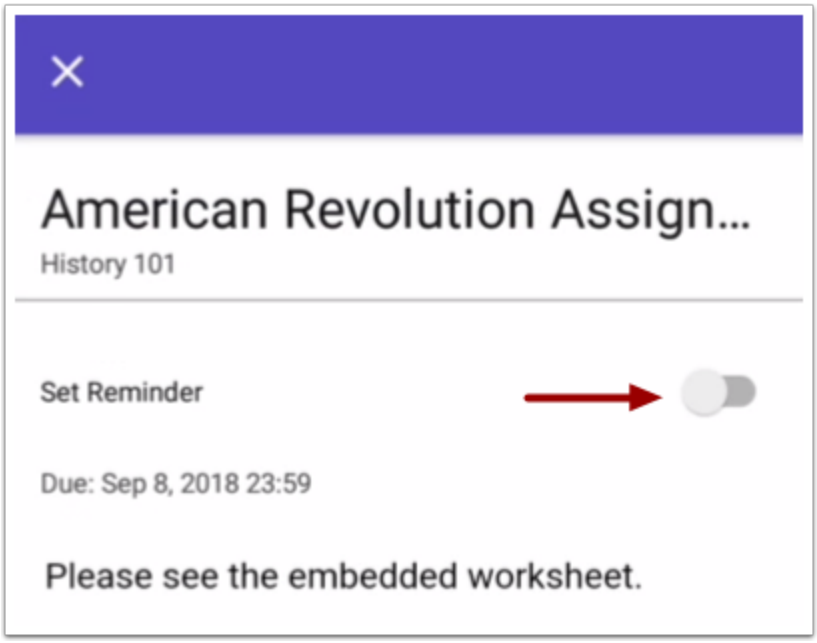
To set a reminder via the calendar, tap the **Week** icon.

Open Assignment or Event



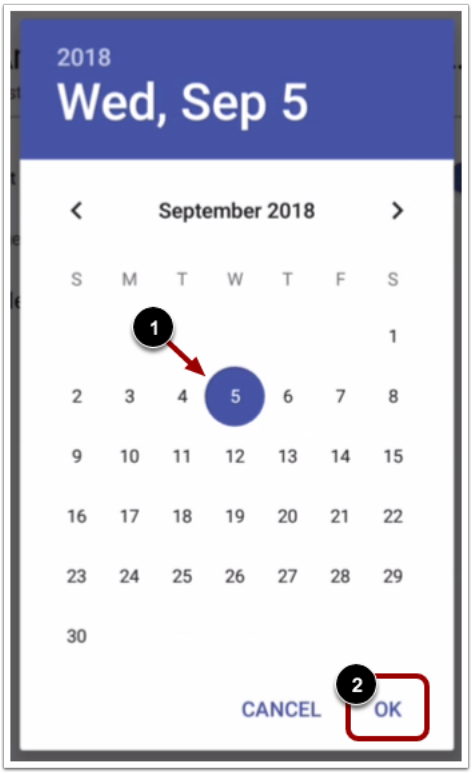
Tap the name of an event or assignment.

Set Reminder



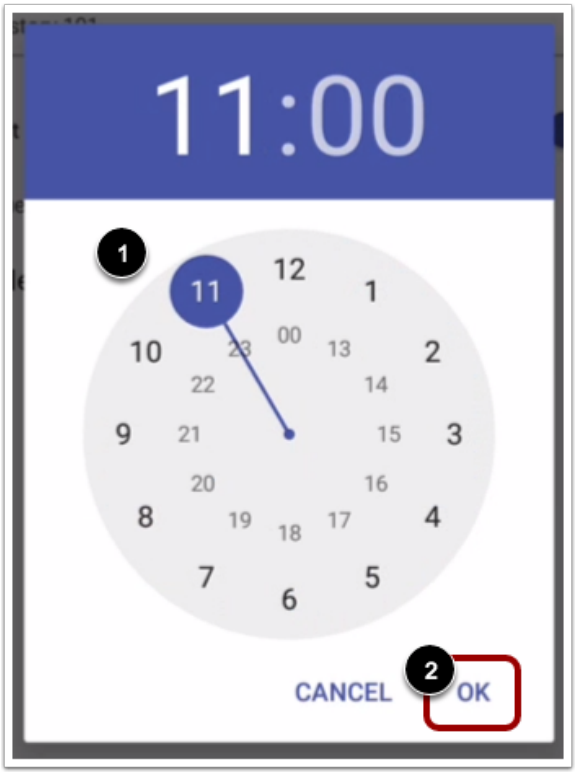
Tap the **Set Reminder** button.

Set Date



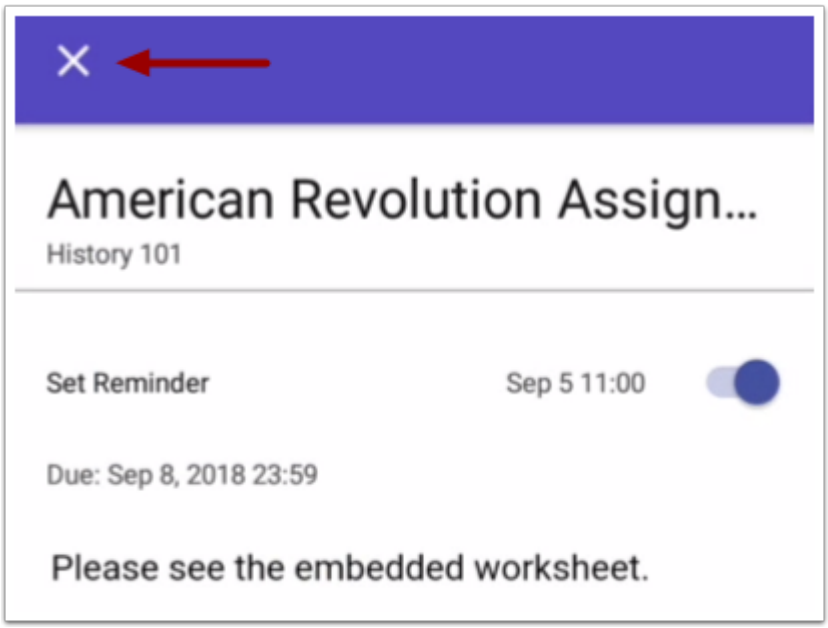
Set the date that you would like to receive the reminder [1]. Tap the **OK** link [2].

Set Time



Set the time that you would like to receive the reminder [1]. Tap the **OK** link [2].

Close Assignment or Event

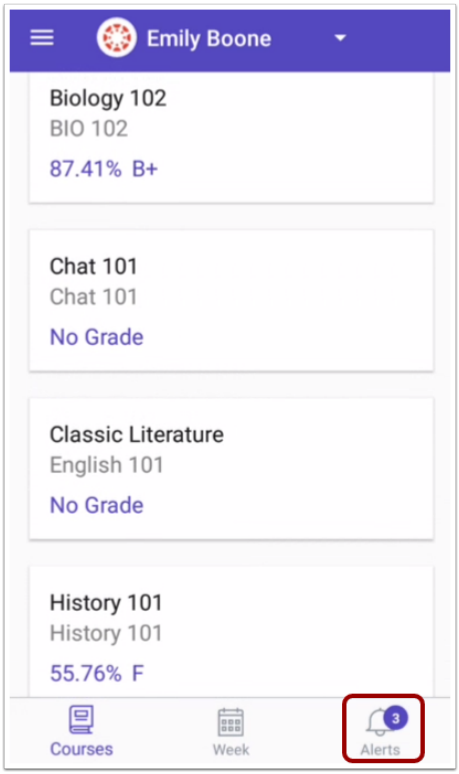


To close the assignment or event, tap the **Close** icon.

How do I view alerts in the Canvas Parent app on my Android device?

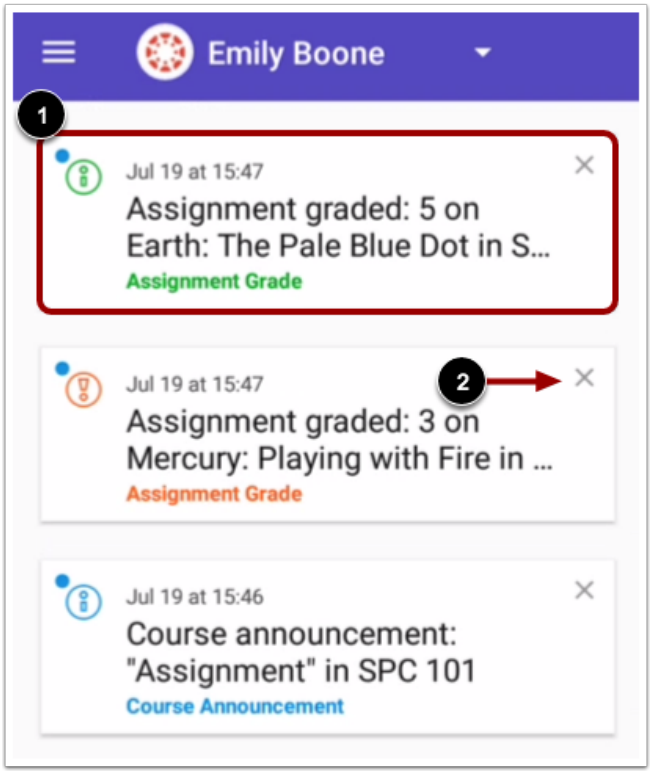
The Alerts page displays assignment and grade alerts for the student(s) you are observing. Learn how to set alerts about a student's coursework.

Open Alerts



Tap the **Alerts** icon.

View Alerts



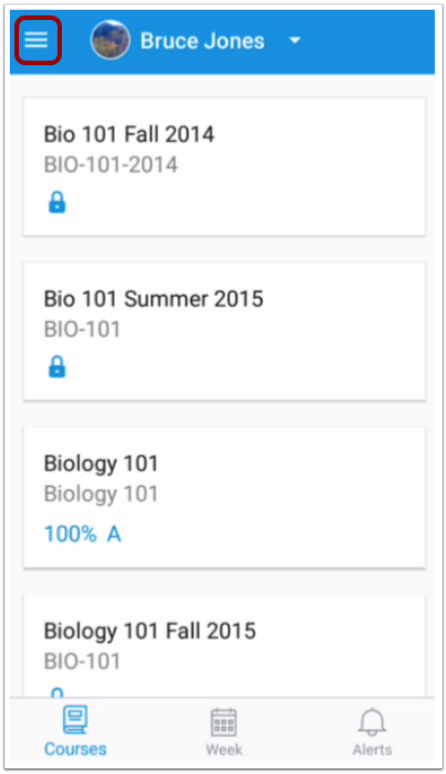
View alerts for the student you are observing. To mark an alert as read, tap the alert [1].

To remove an alert, tap the **Remove** icon [2].

How do I set alerts for a student in the Canvas Parent app on my Android device?

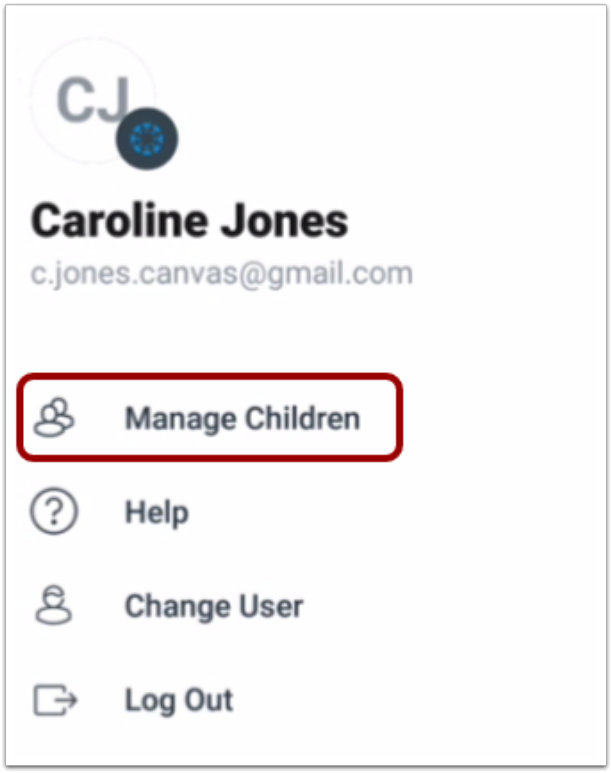
The User Menu allows you to manage alerts for students linked to your observer account. You can view your alerts on the Alerts page.

Open User Menu



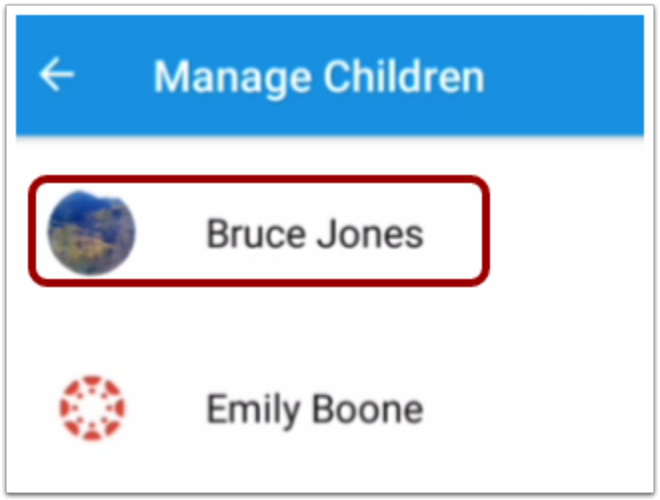
Tap the **Menu** icon.

Manage Students



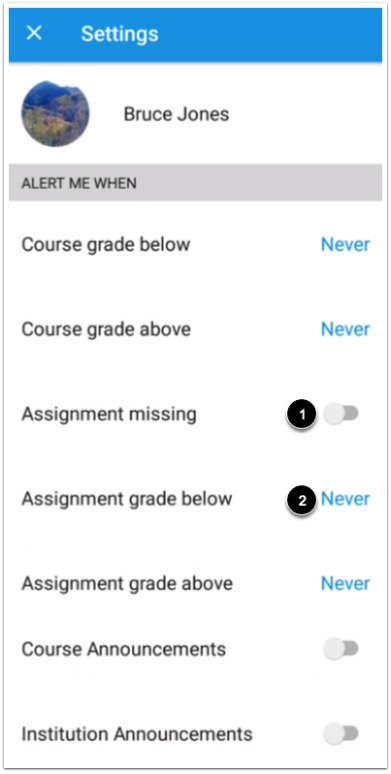
To manage students, tap the **Manage Children** link.

Open Student



Tap the name of a student.

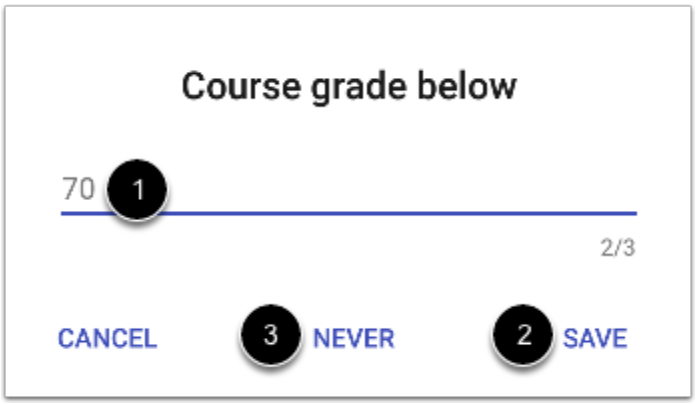
Set Alerts



To enable a toggle alert, tap the toggle button [1].

You can also be notified of alerts when an assignment is above or below a certain percentage. To enter the percentage, tap the link next to the assignment criteria [2].

Set Percentage



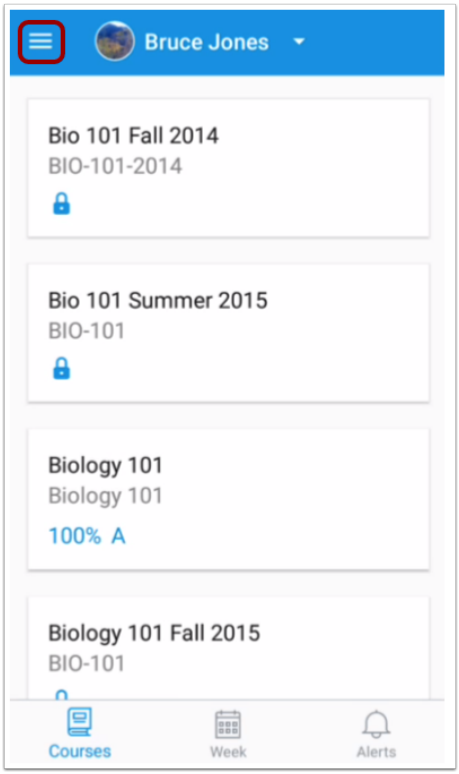
Enter a percentage [1] and tap the **Save** link [2].

If necessary, you can disable the alert at a later time by re-opening the alert and tapping the **Never** link [3].

How do I get help with the Canvas Parent app on my Android device?

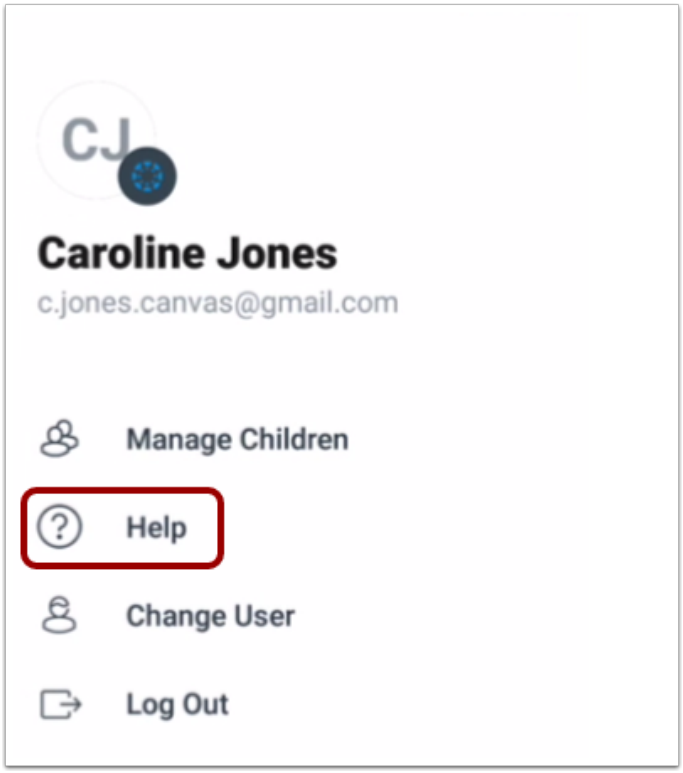
From the Help Menu, you can reference the Canvas Guides, report a problem, request a new feature, write a review, or view legal information.

Open User Menu



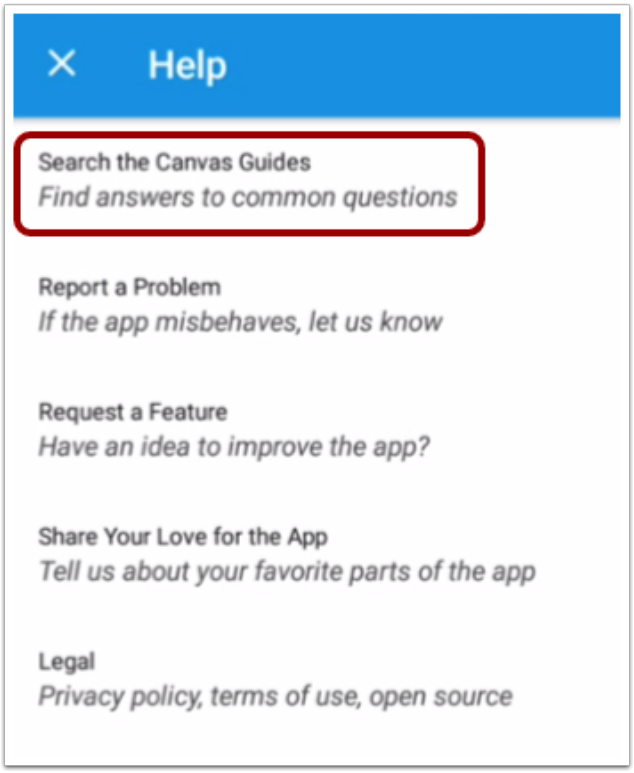
Tap the **Menu** icon.

Open Help



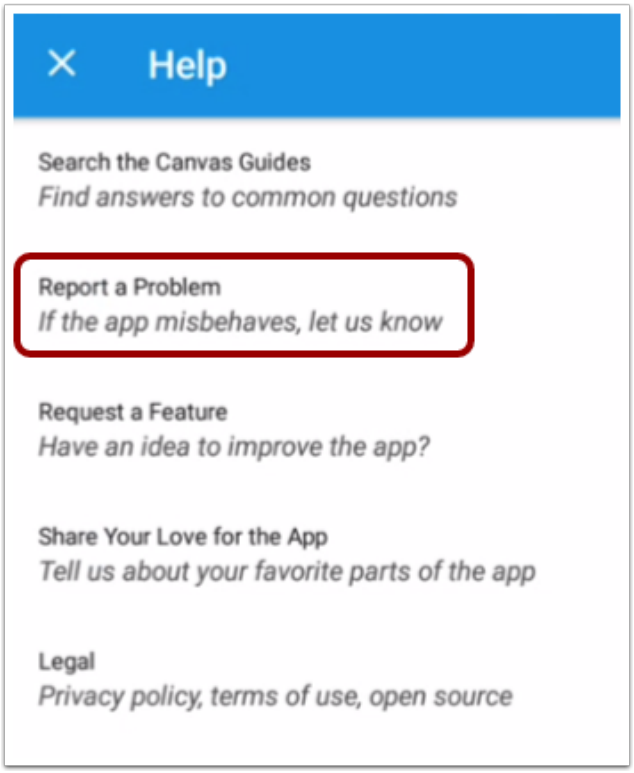
Tap the **Help** link.

Search the Canvas Guides



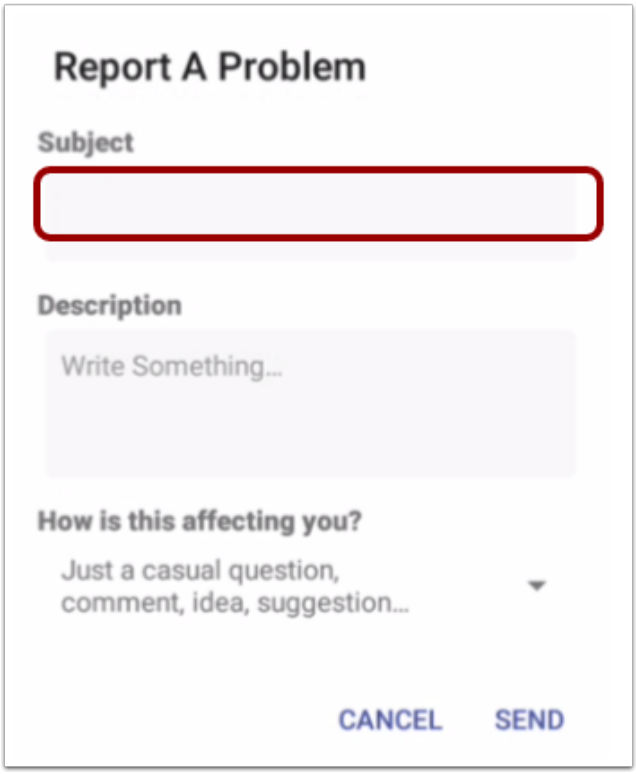
To search the Canvas Guides, tap the **Search the Canvas Guides** link. The app will open your mobile browser and display the Canvas Guides search page.

Report a Problem



If you encounter a problem in the Parent app, tap the **Report a Problem** link.

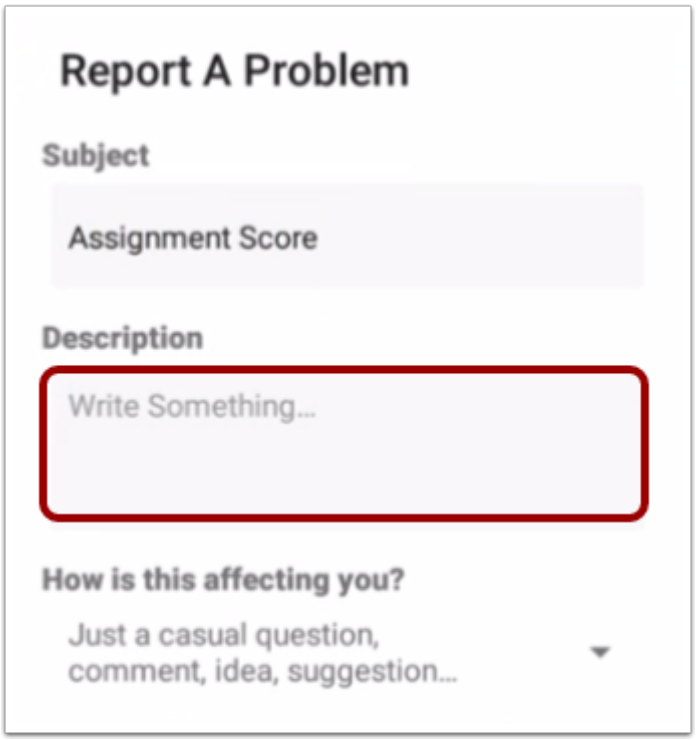
Create Subject



In the **Subject** field, you can create a subject line.

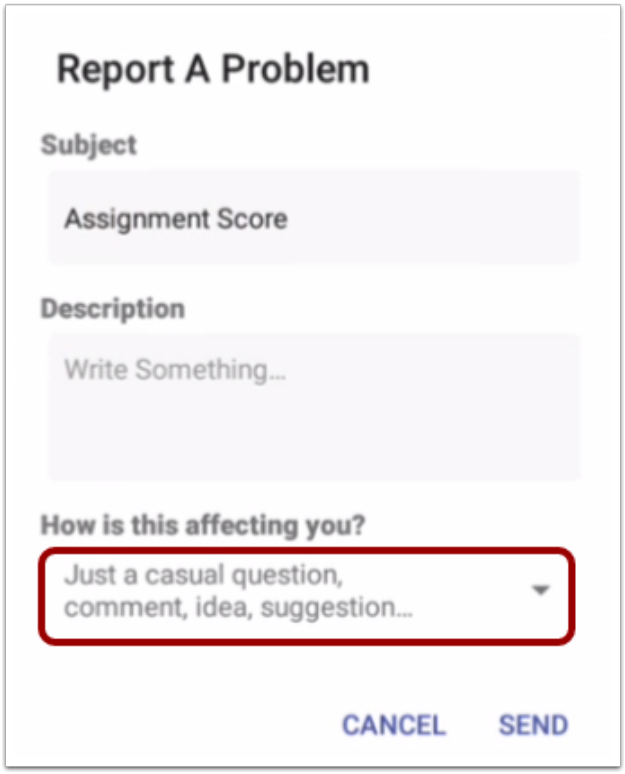
The Parent app automatically creates a message that includes your Canvas URL and the version of the Parent app you are using.

Write Message

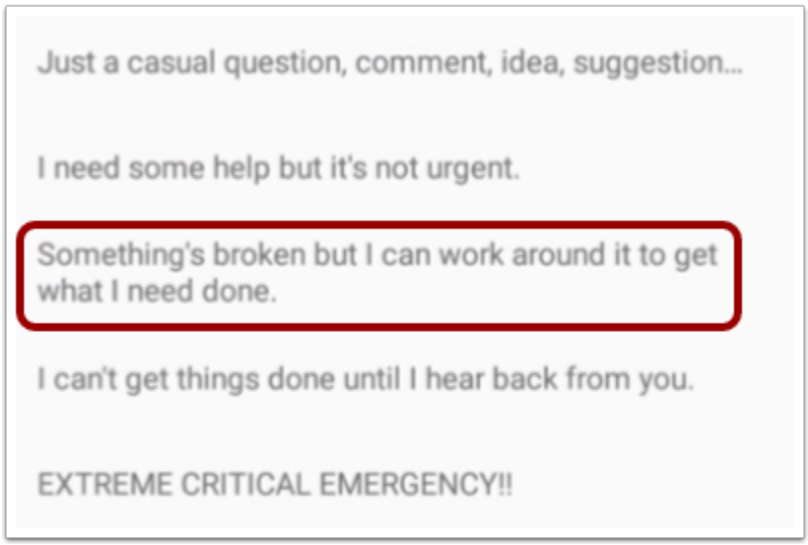


In the **Description** field, compose your message.

Choose Impact Level

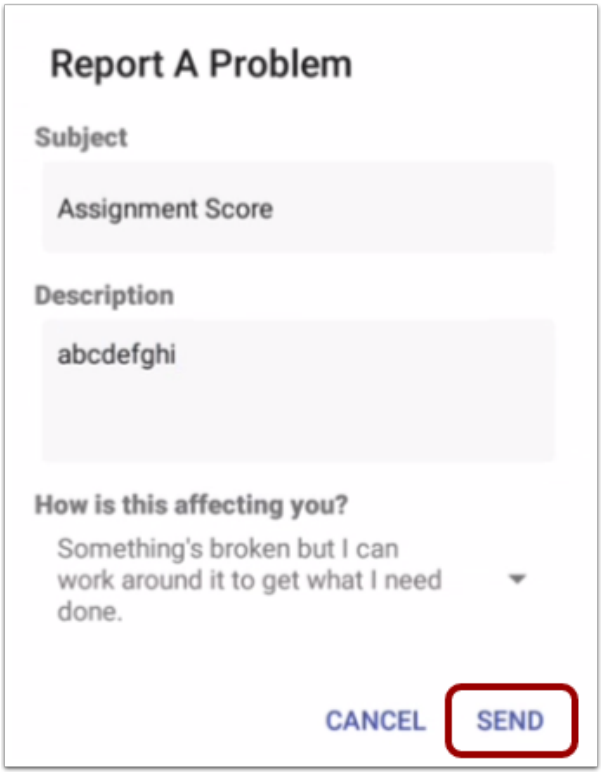


Tap the **How is this affecting you?** menu.



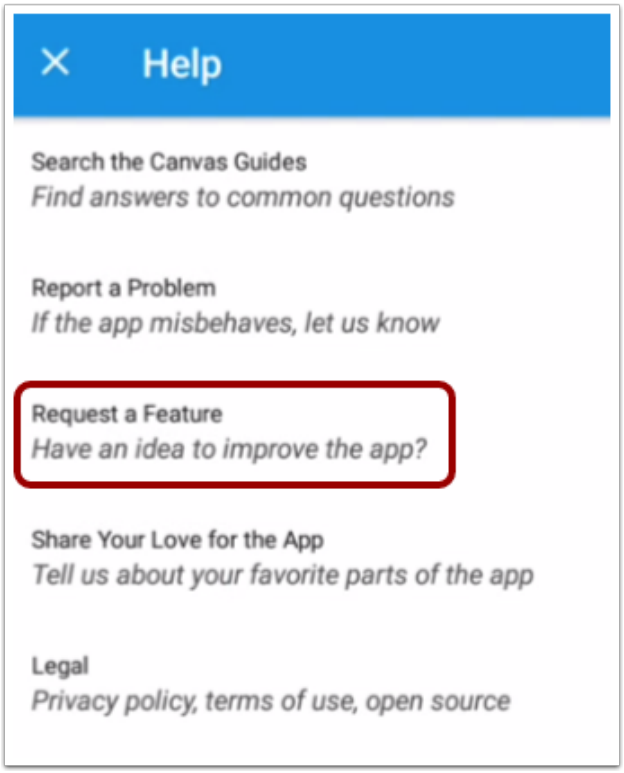
Then tap the text phrase that best fits how the problem is affecting you.

Send Message



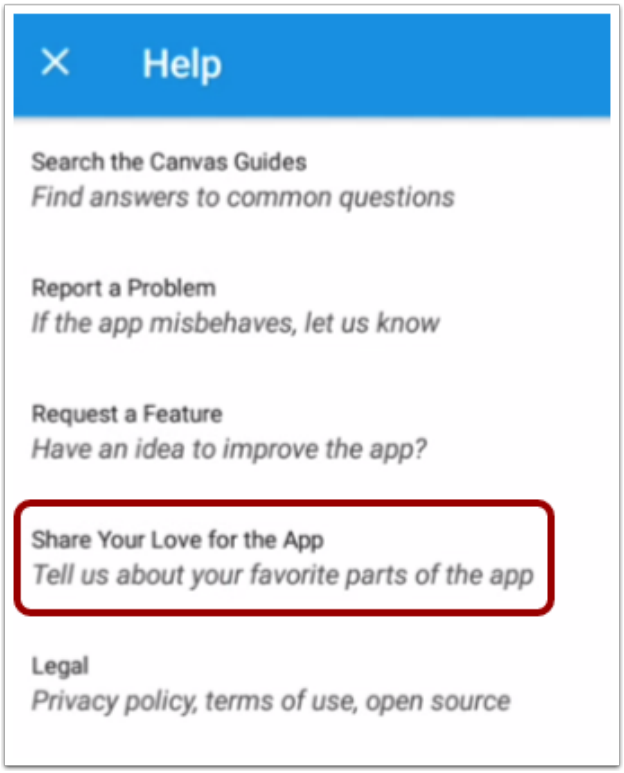
Tap the **Send** button.

Request a Feature



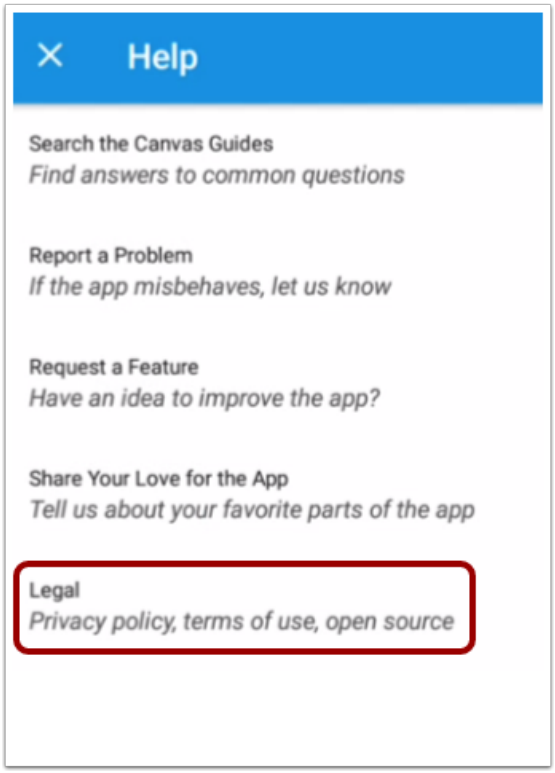
If you have a feature you'd like to see in the Parent app, tap the **Request a Feature** link. The app will open a list of email apps you can choose from to send a message. The email app you choose will auto-populate with contact and Parent app information.

Share Your Love for the App



To leave a review of the Canvas Parent app, tap the **Share Your Love for the App** link. The app will open the Play Store where you can leave feedback.

Open Legal Documents

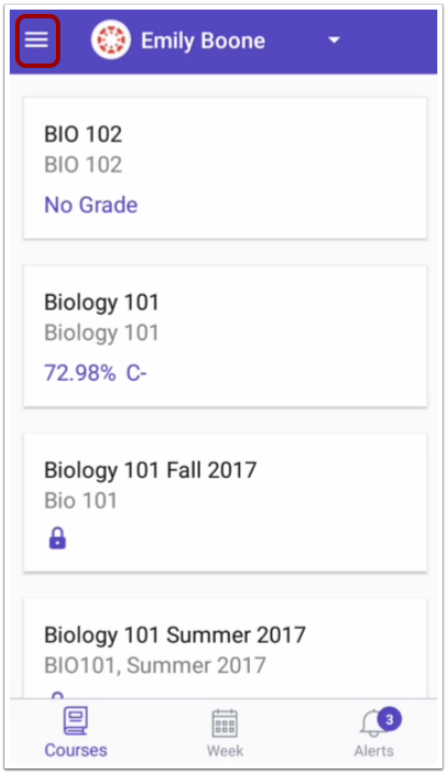


To view the privacy policy, terms of use, or open source information, tap the **Legal** link.

How do I log out of the Canvas Parent app on my Android device?

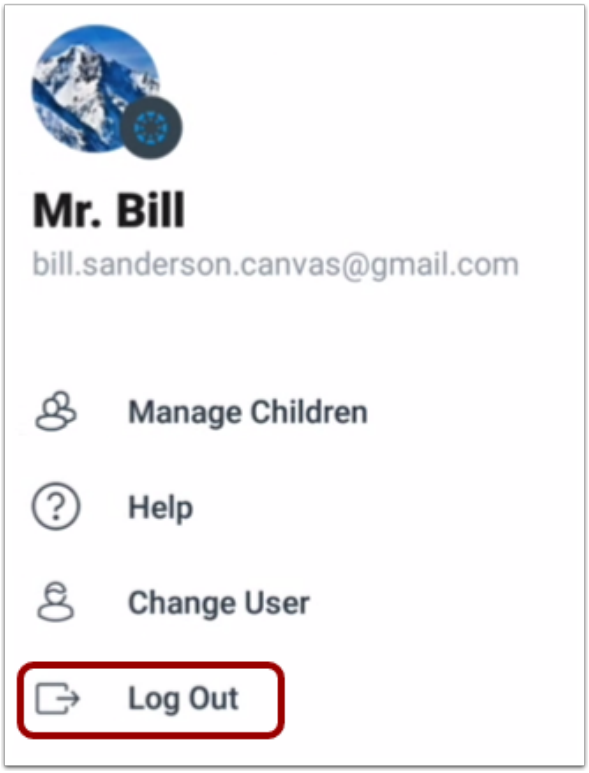
You can easily log out of Canvas Parent when you are finished using the app.

Open User Menu



Tap the **Menu** icon.

Log Out



Tap the **Log Out** link.

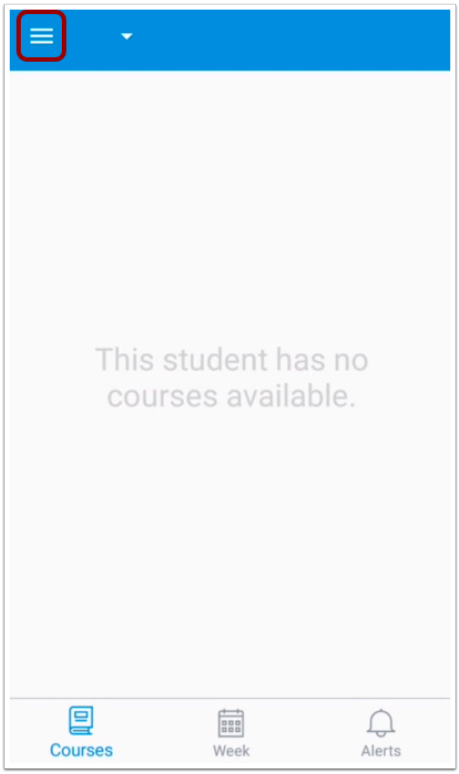
Admins

How do I act as a user in the Parent app on my Android device as an admin?

If you are an admin, you can act as an observer in the Parent app and take any action in the app as if you were the observer. Only account-level users with the Act as users account permission can act as other users. This permission does not apply to sub-account admins.

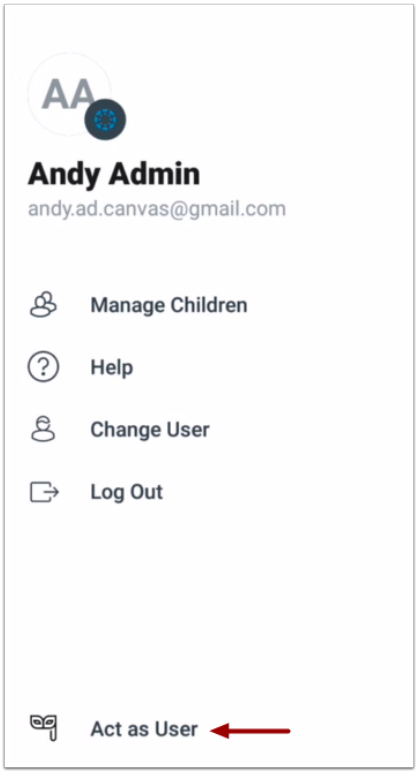
In order to act as a user, you must log in to the app using your admin credentials.

Open User Menu



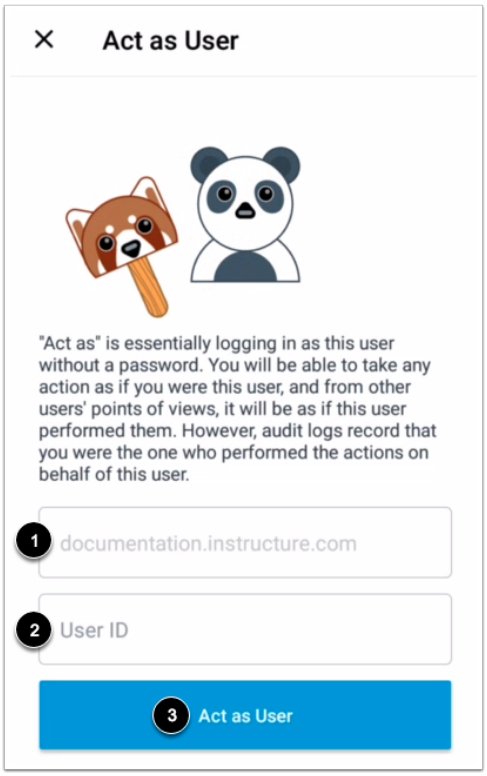
Click the **Menu** icon.

Act as User



Tap the **Act as User** link.

Note: If the Act as User link is not available in your User Menu, you do not have the permission to perform this action.

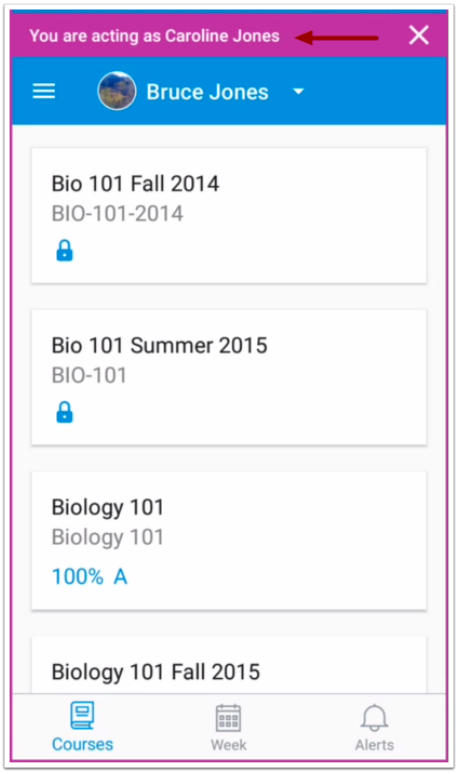


View the domain in the **Domain** field [1]. It will already be populated for you.

In the **User ID** field [2], enter the Canvas ID number for the user. Then tap the **Act as User** button [3].

Note: The user's Canvas ID can be found as part of the user's URL in the web version of Canvas. Make sure you have the user's ID associated with the correct Canvas URL

View App as User

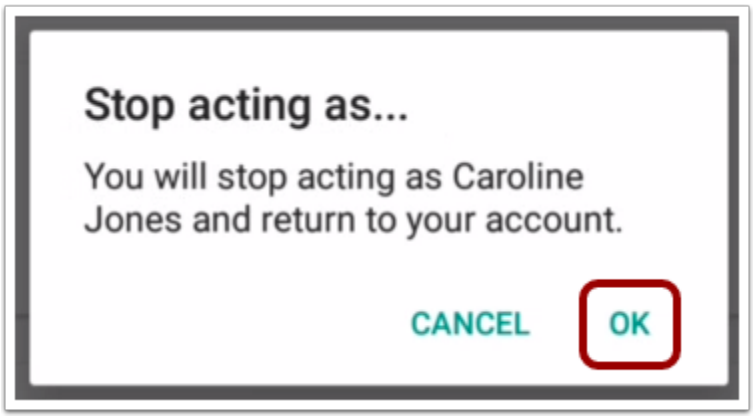


View the Parent app as the user. A magenta border will display on every page while you are acting as the user.

Note: The app may restart in order to view the app as the selected observer.

Stop Acting as User

To stop acting as user, tap the **Close** icon.



To confirm and return to your account, tap the **OK** button.